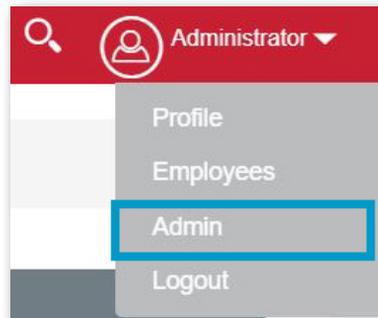


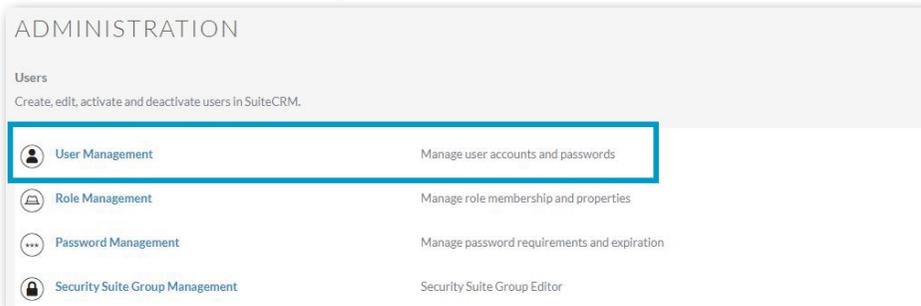
Visit support.fibrecrm.com for more info or contact your CRM Manager

Creating a New User in CRM

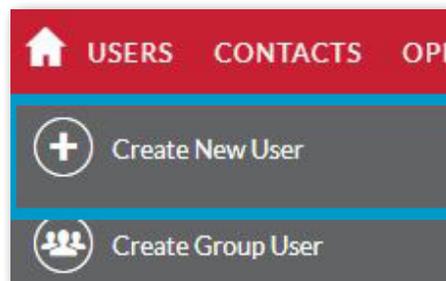
1. Navigate to your user name in the top right hand corner and then select Admin.



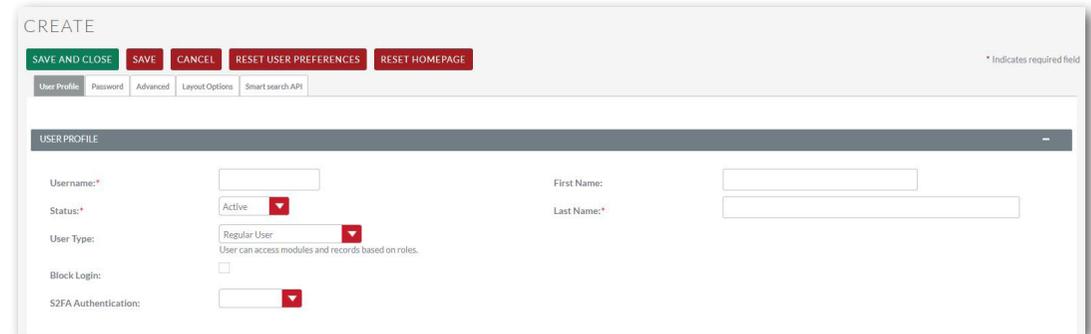
2. In the Admin section, scroll down to Users and then select User Management.



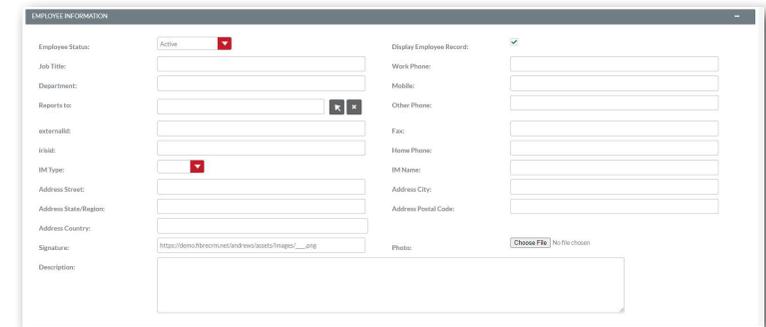
3. In the Users section select Create New User in the left hand panel.



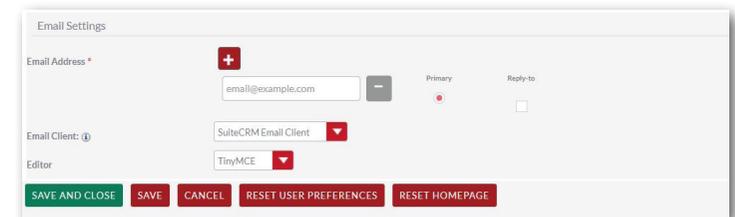
4. Enter the required information for the new user including: **User Name, Last Name, Status and User Type.** For Username keep the same format as other users.



5. You can also fill in more **Employee Information** below such as **Job Title, Phone and Address** if required.



6. At the bottom of the page add the new users **Email Address** and then click **Save and Close.**



7. The new user will then be created. If required you can select the User Role. Select the **Actions** button and then click **Select** to choose role which is relevant to the new user.

