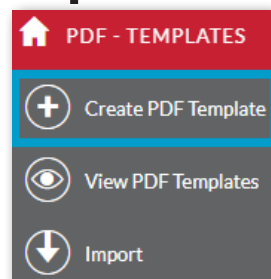


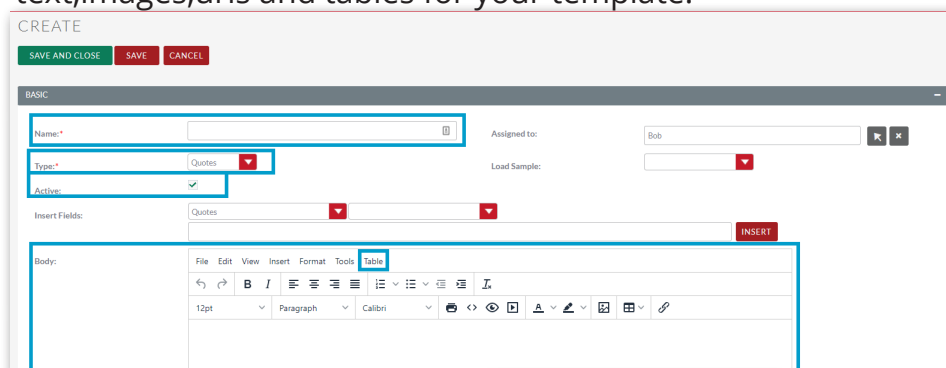
Visit support.fibrecrm.com for more info or contact your CRM Manager

Creating PDF Templates

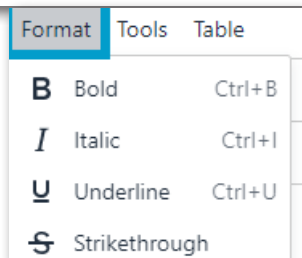
1. Go to the All option in the Navigation Menu and in the drop down select PDF - Templates. In the PDF - Templates module select Create PDF Template from the options on the left hand side.



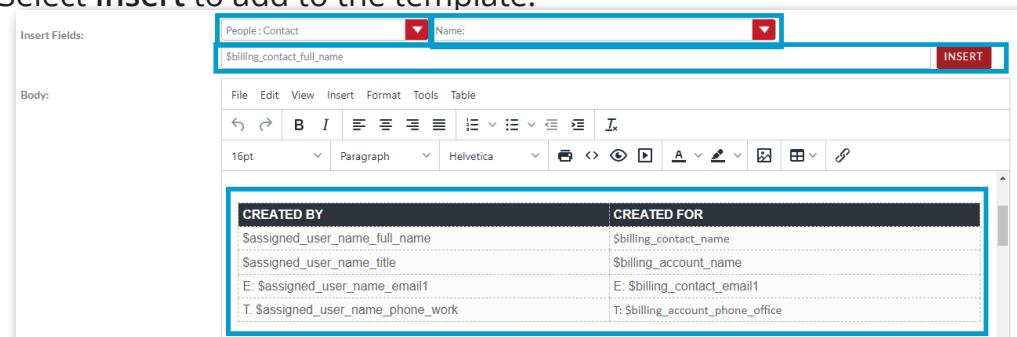
2. In the Basic section give the template a Name, select a Type. Then tick the Active box and if the template is for Engagement Letters tick the For Engagement Letter? box located below the Footer. In the Body you will add text, images, urls and tables for your template.



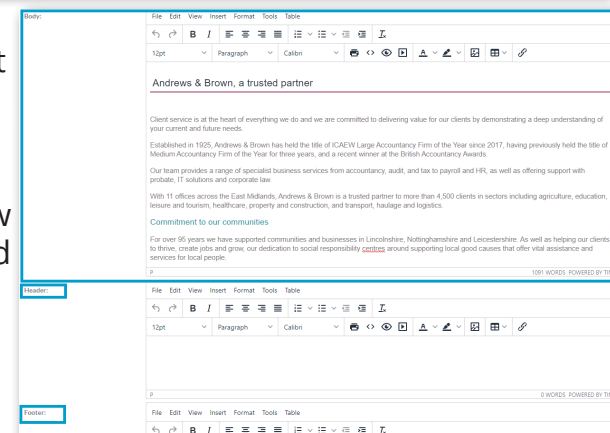
3. Use the Format option to bring up options to format your text.



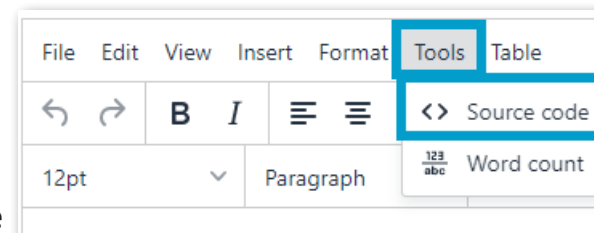
4. You can add in Merge Codes to pull information from records in the CRM. To create the merge code select an option from Insert Fields, then select an option from the second drop down field. A code will then appear in the third field for you to insert into the template. Select Insert to add to the template.



5. In the Body of the template you can format the text in the same way as you can in normal word processors, insert images, URLs and insert tables. Below the Body section you can add a Footer or Header to each page of the document and also create a Front and Back page for the document.



6. You can view the HTML of the template. A basic knowledge in this will help you create more complex templates. To access the code go to Tools and select Source Code.



7. Once you're happy with your template select Save and Close. This template can now be selected when sending out documents via the CRM.