## fibrecrm HEART OF THE PRACTICE

**3.** Your **20-40 2 Week Gameplan** can be added to your Homepage Dashboard. The Dashboard shows the records in your **Gameplan**, what type of record they are and their priority. The **Last Activity** shows the last date and what actions you had with that record and the **Next Activity** shows the date of next scheduled action you have with them. To view the details of the activity click the dates in the **Dashlet**.

,ei	MY	20-40 GAMEPLAN		<b>ର x</b>			
					K 🔇 (1 - 6 of 6) 💙 🗙		
	Туре	Related to	Priority	Last Activity	Next Activity	Actions	
	۲	AAB Investment Advisors LLC	A			K 🖉 🛗 🚯 🔍 X	
	z <sup>M</sup> z	Alan Peck	A			📞 🏾 🔛 🗙	
า	2	Ivor Bank	A	Ø 05-17-2021	\$ 05-18-2021	📞 🏾 🖬 🔕 🍩 🗙	
	*	Don Trump	A			📞 🏾 🔛 🕲 🗶 🗶	
		Ive Ajobere	В			📞 🏾 🔛 🗙	
	1	Bob Geldof	С			📞 🏾 🔛 🚭 🖕 ×	

4. In the Actions section of your Gameplan Dashlet you can; Schedule • Calls, Create Tasks, Schedule Meetings and Create Opportunities with people in your Gameplan by clicking their respective icon. The different colours of the All Opportunities icons represent different opportunity statuses for each record; Actions

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- Grey No opportunities exist
- Red Only lost opportunities exist
- Amber No active opportunities but there are one or more Closed Won opportunities
- Blue Active Opportunities Exist
- **5** In each Lead, Person and Organisation record you can view a full 20-40 history of the record in the **20-40 Full History Subpanel**.

User 🕀	Event Occurred At 🔶	Event Type 🕀
Administrator	05/24/2021 12:03pm	Added to Gameplan
Administrator	05/24/2021 12:03pm	Priority changed to b
Administrator	05/24/2021 12:03pm	Added to 20-40 List for Administrator
20-40 User	05/17/2021 05:57am	Removed from list for 20-40 User
20-40 User	05/17/2021 04:01am	Added to Gameplan
20-40 User	05/14/2021 10:34am	Added to list for 20-40 User

Visit support.fibrecrm.com for more info or contact your CRM Manager

## 20-40 Doer-Seller Module Your Gameplan

To add someone to your **Gameplan**, select **Yes** in the **In** • Gameplan drop down menu in your **20-40 List**.

In Gameplan  🔶	Date added to Gameplan $~~\Leftrightarrow~~$	Status
		K < (1 - 13 of 13) > X
Yes	05-18-2021	0
No Yes	05-18-2021	0
Yes	05-14-2021	0
Yes	05-16-2021	0
Yes	• 04-15-2021	0
Yes	05-01-2021	•
No		$\odot$
No		$\odot$
No		$\odot$

2. Once added, the date you added the record will be shown. The status icons represent the time that the record has spent in your Gameplan:

- Green Record is in your 2 week Gameplan
- Amber Highlights that the record has been in your Gameplan for over 2 weeks.
- **Red** Highlights that the record has been in your Gameplan for over 4 weeks.